

# Meeting of the Advisory Panel on Medicare Education

September 21, 2000

The Waterfront Plaza Hotel, Oakland, California

*Faces of Medicare*

*Providing Information to Medicare Consumers with Limited English Proficiency*

## **TENTATIVE AGENDA:**

**Thursday, September 21, 2000**

8:00-8:05: Welcome, open meeting Susana Perry

8:05-9:00: Recap of last meeting.  
Introduce new members.  
Setting the stage for LEP discussions. Carol A. Cronin, Chair

9:00-10:00: Helping Consumers Understand Medicare. Mark Smith, MD, MBA  
President & CEO  
California Health Care

Foundation

10:00-10:15 BREAK

10:15-12:15: Video presentation showing how Medicare  
consumers and caregivers to people with limited  
English proficiency interact with the health information system.

Facilitator: Moshe EngelBerg, PhD, MPH, President: ResearchWorks

Discussion among the APME Panel on approaches to effectively communicate Medicare  
information to people with limited English proficiency.

12:15-12:30 BREAK

12:30-1:45 [WORKING LUNCH]

Written Materials for Medicare Consumers Michael McMullan,  
Acting Director  
Center for Beneficiary  
Services, HCFA

1:45-2:00 BREAK

2:00-4:00: Discussion of approaches to provide information to Medicare  
consumers with limited English proficiency. Carol A. Cronin,  
Chair

Set topic & location of next meeting

4:00-5:00: Public Comment Susana Perry

5:00 Adjourn

**FOR FURTHER INFORMATION**

Information about summary minutes of this meeting or other Committee matters will be available on the World Wide Web at [www.hcfa.gov/events/apme/homepage.htm](http://www.hcfa.gov/events/apme/homepage.htm), or by contacting the Executive Director, Susana Perry via E-mail at [APME@hcfa.gov](mailto:APME@hcfa.gov) or by telephone at

(410) 786-9379 (locally), or (877) 449-5659 (toll free).

Press inquiries are handled through the HCFA Press Office at (202) 690-6145.